



www.onhighhills.com
info@onhighhills.com
07757 302 590

Jonty Mills
Whitefold Steading
Clunas
Nairn
IV12 5UT
UK

DATE OF BOOKED COURSE/GUIDING:

COST OF BOOKING/GUIDING: *I enclose a cheque/have transferred the **deposit (£) OR the full amount (£) (please delete as appropriate)***

PERSONAL DETAILS

FIRST NAME:

LAST NAME:

DATE OF BIRTH:

ADDRESS:

COUNTRY:

POSTCODE:

TELEPHONE:

EMAIL:

NATIONALITY:

MEDICAL CONDITIONS-Please describe any medical conditions/medications taken (this will be treated confidentially):



**BRITISH
CYCLING**

**MTB
LEADER**





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DETAILS OF EMERGENCY CONTACT

NAME, & RELATIONSHIP TO YOU:

ADDRESS :

TELEPHONE:

EMAIL:

PREVIOUS EXPERIENCE-Please describe any previous experience relevant to the activity booked e.g. trekking:

INSURANCE

Our courses/guiding do not include personal accident, cancellation, third party liability, personal injury or loss of personal property insurance. You are strongly recommended to arrange this prior to your booking. "Adventure" activities such as hillwalking are often excluded from standard travel insurance policies, thus you are advised to carefully check the nature of your cover, and ensure it will cover the activities proposed. For UK residents On High Hills recommends the British Mountaineering Council insurance scheme www.thebmc.co.uk

On High Hills staff are covered by Professional Indemnity Insurance.

TERMS & CONDITIONS

Bookings for private guiding will only be confirmed when the deposit has been received. Bookings for scheduled trips will only be confirmed when the full fee for the day(s) has been received. Cheques should be made payable to "J Mills". If you would prefer to transfer money directly into our bank account the details are:



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J Mills

50538701

20-53-77

Cancellation by Client---All cancellations must be received in writing or by e-mail. If cancellation is made more than 4 weeks in advance of the booking, the client shall receive a full refund minus a £10 administration fee. If cancellation takes places less than 4 weeks in advance, then the client shall either

- a) For private guiding, receive a full refund of any money paid MINUS the deposit, which shall be retained by On High Hills.
- b) For scheduled trips, receive no refund.

Cancellation by On High Hills—Very occasionally the instructor may have to take the decision to cancel the booking in light of mountain conditions, extreme weather or instructor injury/illness. This is an extremely rare event, but in the event of us having to cancel the client will be offered a full refund, or the opportunity to rebook on an alternative date, whichever they prefer. The client shall be informed of the need for cancellation as soon as is reasonably practicable given the circumstances. For scheduled trips, if the planned objective is not practical given e.g. the weather forecast, clients will be offered an alternative suitable to the prevailing conditions by mutual agreement. In the unlikely event of a trip not attracting the minimum number of clients to guarantee running, those booked will be informed no later than 4 weeks prior to the trip, and receive a full refund of monies paid.

The instructor may also refuse to continue with the activity, if either the client has not brought the recommended kit with them (and thus may compromise their safety in the view of the instructor), or is not following safety advice. In these exceptional circumstances NO refund shall be given. Please ensure you have the appropriate kit with you, and contact us beforehand if you envisage any problems providing the correct gear.

These conditions of booking set out the terms on which you contract with us. They shall be governed by Scottish Law, being subject to the jurisdiction of the Courts of Scotland. In the unlikely event of any party, including you the client, pursuing legal action against On High Hills, any such action, arbitration or claim must first be brought in a Scottish Court (United Kingdom).



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DATA PROTECTION POLICY

Our Data Protection Policy covers what information we store on you, why it is necessary, and how long it is stored for and many further details. The policy is available on our website www.onhighhills.com, in the "About" section. **Please check or tick the following box to say you have read the policy, and consent for your data to be used and held in this way**, alternatively if you have further queries about this contact us.

PHOTOS & VIDEOS

We often take photos and videos during your activity. These can be shared with you as extra memories of your day(s), and are also posted on our Blog and social media channels. Clients in any photos are only ever described by their first names. **If you consent to this please check or tick here:**

PARTICIPATION STATEMENT

Hill-walking and mountaineering are activities with a danger of personal injury or death. By signing this form and booking this course/guiding, you acknowledge that you are aware of and accept these risks, and will be responsible for your own actions and involvement. Whilst our qualified staff will do everything to mitigate these risks, they cannot be entirely removed.

SIGNATURE OF CLIENT

Please sign below to confirm your details provided above for this booking, and to acknowledge that you have read and are happy with the sections on this form entitled "Insurance", "Terms & Conditions", "Data Protection Policy", "Photos & Videos" and "Participation Statement".

NAME: _____

SIGNATURE: _____

DATE: _____



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NNAS
a step in the right direction

